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The Reset Dongle is used to perform a factory reset on the FDB digital lock model, when the Factory Mas-ter Override PIN has been changed and unknown. It is particularly useful for instances where the locker is locked and immediate or urgent access is required. To use, simply remove the cap and insert the USB into the Type-C port located for both model locks on the lower left hand side of the keypad. Hold the USB in for 2-3 seconds until you get a beep and green light confirm-ing the reset was successful. Remove the USB and replace the cap.